

THE BODY SHOP CASE STUDY

MAILER:

The Body Shop

OBJECTIVE:

The Body Shop faced the challenge of increasing sales during the Black Friday promotional period.

SOLUTION:

eTargetMedia implemented a highly targeted and effective email marketing campaign segmenting an audience of women age 18+ with mid to upper range income levels in a 10 mile radius of target store locations participating in the promotion. The offer was designed to promote a special Black Friday Tote filled with best-selling Body Shop products for \$30 with any \$30 purchase, providing the ideal opportunity for beauty-minded shoppers to select a gift for family, friends or themselves on Black Friday. eTargetMedia selected a carefully segmented audience from the targeted lists of Cosmetic and Fragrance Buyers as well as Active Holiday Online Shoppers while implementing the demographic and purchase preference qualifiers to reach an ideal customer base of The Body Shop product buyers.

OUTCOME:

The email campaign resulted in a significant boost in sales during the Black Friday Tote promotion while increasing traffic, site engagement, driving foot traffic to target locations, and exceeding campaign goals in terms of both branding and conversions for an overall successful initiative.



WHAT'S NEW BATH & BODY

SKIN CARE GIFTS MAKEUP

FIND A STORE





WITH ANY \$30 PURCHASE

Our famous Black Friday Tote is back - bigger and better than ever! Fully packed with 9 timeless customer favorites bursting with the finest natural ingredients, this tote is yours NOW!

Find A Store ▶

Shop Now▶

*2014 Limited Edition. While supplies last



Shea Body Butter Shea Shower Cream Honeymania Bath Melt Honeymania Soap Satsuma Body Polish

Satsuma Body Sorbet Hemp Hand Protector Vitamin E Moisture Cream Cream Bath Lily Plus, the flattering tote!

PLUS! MIX & MATCH 3 FOR \$33 5 FOR \$55* SHOP BEST SELLERS ▶









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