

SHOPRITE CASE STUDY

MAILER:

ShopRite from Home

OBJECTIVE:

ShopRite from Home faced the challenge of educating consumers on the convenience of the grocery delivery service with specialized personal shoppers to assure the highest quality products with each order.

SOLUTION:

eTargetMedia implemented a highly targeted and effective email marketing campaign segmenting an audience of shoppers age 18+ in a 4 mile radius of select West Hartford store locations. The offer was designed to bring awareness of the home shopping service while emphasizing ease of use and offering a coupon for \$20 off new orders of \$100 or more. eTargetMedia strategically selected the high performance list of Primary Household Grocery Shoppers to reach a grocery minded audience of qualified prospects to promote the ShopRite from Home service and generate coupon redemptions to increase sales and acquire new long-term customers.

OUTCOME:

The campaign resulted in significantly above industry average open and click through rates, while strengthening brand awareness and promoting the home shopping service. The campaign also resulted in increased traffic, increased registrations of new shoppers, and increased coupon redemption for an overall excellent result.



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