

ORGANIC LIFESTYLE AND NATURAL PRODUCT BUYERS CASE STUDY

MAILER:

Tom's of Maine

OBJECTIVE:

Tom's of Maine faced the challenge of increasing sales and market share of their personal care products.

SOLUTION:

eTargetMedia implemented a highly effective targeted email marketing campaign segmenting a niche audience of natural product buyers from our highly targeted files of Organic Lifestyle and Natural Product Buyers, American Eco-Living Households and Environmentally Friendly Consumers. The offer featured a new line of antiperspirant, along with a moisturizing soap and whitening toothpaste, all of which embody the natural quality products the brand stands for. The offer also presented a redemption code for online or in-store purchase of Tom's of Maine products.

OUTCOME:

The email marketing campaign resulted in excellent open and click through rates that far exceeded industry averages for comparable email marketing initiatives. The mailer saw a significant increase in coupon redemption during the promotional period as well as increased traffic to the client site. The mailer subsequently returned for multiple campaigns and continuation list usage from our various natural product files.



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