

# **KROGER CASE STUDY**

## MAILER:

Kroger

#### **OBJECTIVE:**

Kroger faced the challenge of increasing membership to its community rewards program.

### **SOLUTION:**

eTargetMedia implemented a highly targeted and effective email marketing campaign segmenting an audience of active grocery shoppers in select zip codes surrounding store locations. The offer was designed to educate prospects that enrolling in the Plus Card program during the August re-enrollment period supports community non-profits while earning valuable points through the Kroger program. eTargetMedia strategically selected consumers from the high performance list of Primary Household Grocery Shoppers to reach an avid base of shoppers who are interested in the best quality products and shopping experience while helping their own communities with support to local non-profits.

#### OUTCOME:

The Kroger email campaign resulted in a significant boost in traffic to the client site, increased exposure of the Kroger brand, and a significant lift in membership to the rewards program featured in the promotion.



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