

CATERPILLAR CASE STUDY

MAILER:

Caterpillar

OBJECTIVE:

Caterpillar faced the challenge of increasing brand awareness, market share, and new sales of Caterpillar machines, specifically for landscaping industries.

SOLUTION:

eTargetMedia implemented a highly targeted and effective email marketing campaign segmenting an audience of landscaping business owners and key decision makers in the US. The offer was designed to share a local business success story highlighting how a new Cat machine can grow sales and improve business on a local level, while offering 0% for 60 months. eTargetMedia strategically utilized the high performance lists of American Business Decision Makers and American Small Business to specifically reach landscaping professionals and business owners who would benefit from a new Caterpillar machine to educate them on the product line available and highlight the Cat® E Series Mini Excavators.

OUTCOME:

The email marketing campaign resulted in significantly above industry average open and click-through rates, an increase in online traffic and site engagement, and an overall increase in qualified leads for new Caterpillar machines, leading to subsequent list usage and repeat eTargetMedia initiatives.



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