

CPG CASE STUDY

MAILER:

Colgate Palmolive

OBJECTIVE:

Colgate Palmolive faced the challenge of expanding market share among ethnic consumers and positioning the brand as a great value and leading selection among CPG products for family purchase.

SOLUTION:

eTargetMedia implemented a highly effective, targeted email marketing campaign segmenting an audience of demographically targeted ethnic consumers within a 3 mile radius from Dollar stores that carry Colgate Palmolive products. The offers provided coupons for in-store redemption for a variety of Colgate Palmolive products with printable manufacturer's coupons for toothpaste, dish soap, hand soap, deodorant and laundry detergent, proving that the trusted industry leading brand represents quality as well as value for long-term brand loyalty as well as coupon driven ROI during the promotional period.

OUTCOME:

The email marketing initiative resulted in above average open rates and click through rates on the test campaign, leading to a tremendous amount of brand awareness and a high coupon redemption rate.



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